

# User Guide for Foreign Remittance Web Service

## 01. New ID Registration

### (1) Introduction

This guide explains how to apply to register a new ID.

ID registration is required to use the Overseas Wire Transfer Web-based Application Service, so please have your identity verification documents ready before proceeding.

Also, ID registration will complete after we have approved the application.

\* This service is intended for customers who already have an account with us.

If you do not have an account, please open an account beforehand.

### (2) New ID Registration

- 1 Tokyo Star Bank Website  
Click the "Products and Services (商品・サービス)" button on (<https://www.tokyostarbank.co.jp>).



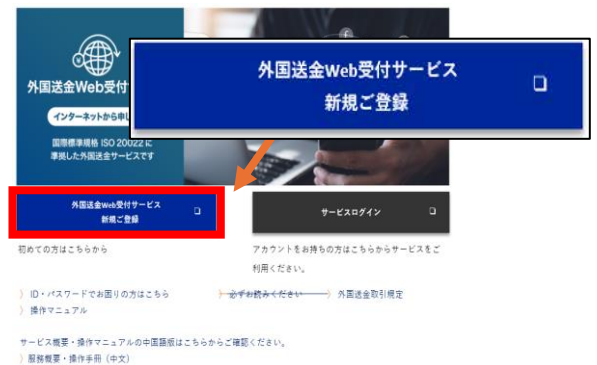
- 2 Click "Internet banking, App, Others. (インターネットバンキング・アプリ・その他)"



- 3 Click "Foreign Remittance Web Service. (外国送金 Web 受付サービス)"



- 4 Click the "Register a New Account for Foreign Remittance Web Service (外国送金Web受付サービス新規ご登録)" button displayed on the top screen.



Language : [日本語](#) | [English](#) | [中文](#)

- 5 The new ID registration screen will appear; enter your email address and click the "Submit" button. Subsequent notifications will be delivered to the email address you entered here.  
\* You can switch the displayed language from "Language: Japanese/English/Chinese" in the upper right corner of the screen.

### Foreign Remittance Web Service New ID Registration

Please enter your email address in the field below and click 'Submit'. A website address (URL) for new ID registration will be sent to the email address you entered.

#### Email Address

aaa@bbb.com

Submit

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- 6 The temporary registration completion screen will be displayed, and the following email will be sent to the email address you entered.

Sender

Tokyo Star Bank Foreign Remittance Web Service

Subject

[Tokyo Star Bank] Foreign Remittance Web Service

Notice of registration procedure

When you receive the email, click the URL in the email body to proceed with the main registration.  
The URL in the email will expire 24 hours after sending.

### 外国送金Web受付サービス 新規ID登録 Foreign Remittance Web Service New ID Registration 海外匯款網路申請服務 註冊新ID

仮登録が完了しました。  
まだ本登録は完了していません。  
ご登録いただいたメールアドレス宛に、本登録用メールを送信いたしました。  
24時間以内にメール本文に記載されている本登録画面のURLをクリックして、  
本登録のお手続きを完了させてください。

注1) 本登録画面に進めるのは24時間以内です。24時間を経過した場合は、お  
手数ではございますが再度お手続きください。  
注2) お申込み結果をメールでお送りしますので、メール受信拒否や受信許可の  
設定をされている方は、ドメイン「ak8.tokyostarbank.co.jp」の受信が可能と  
なるように設定を変更していただきますようお願いいたします。  
Your preliminary registration for this service has been completed, but your full  
registration is not yet finalized.  
We have sent an email to the email address you provided with a URL link to complete  
the process. Please click the URL in the email within 24 hours to access the registration  
completion page and finalize your registration.

Note 1: The registration completion page can only be accessed within 24 hours. We  
apologize for any inconvenience but if 24 hours have passed, we ask that you please  
restart the registration process.  
Note 2: We will send you the application result via email. If you have email blocking or  
filtering enabled, please change your settings to allow emails from the domain  
"ak8.tokyostarbank.co.jp".  
您已完成暫時註冊，尚未完成正式註冊。  
我們已將正式註冊所需的網址寄至您填寫的電子郵箱。  
請於 24 小時內點選信件中的網址，完成正式註冊手續。

註 1) 正式註冊頁面僅限於 24 小時內使用。  
若超過 24 小時，請重新申請註冊。  
註 2) 我們將透過電子郵件通知申請結果。  
如果您有設定信件過濾或受信限制，請確認您的電子郵箱設定已允許接收來自  
「ak8.tokyostarbank.co.jp」網域的信件，以確保能順利收到我們的信件。

7 Follow the instructions on the main registration screen to enter the required items, then click the "Confirm" button.

Item	Explanation
Branch Code	The 3-digit number (branch number) written on your bank card
Account Type	Select either ordinary deposit or current deposit (Example) Star One Account → Ordinary Deposit
Account Number	The 7-digit number (account number) written on your bank card
Name (For corporations: company name, representative title, and name of representative)	Individual: The name of the person applying Corporation: Company name, representative's title, representative's name (Example input) Tokyo Star Bank, Representative Director, Tokyo Taro
Birthday / Date of Establishment	Individual: Date of birth Corporation: Date of Establishment
ID for the Foreign Remittance Web Service	ID to be used for future logins * IDs that are already in use cannot be registered.
Password for Foreign Remittance Web Service	Password used for future logins *You cannot register a password that is the same as your ID. Register a different password.
Identification Documents 1 (front)	Upload the front side of your identification document *Check the explanation on the screen to check which materials are valid and which file formats can be uploaded.
Identification Documents 1 (back)	Upload the back side of your identity verification document *Check the explanation on the screen to check which materials are valid and which file formats can be uploaded.
Identification Documents 2 (front)	Use when uploading multiple identity verification documents *Check the explanation on the screen to check which materials are valid and which file formats can be uploaded.
Identification Documents 2 (back)	
Residence card 1 ※for foreign nationals residing in Japan	Foreign nationals residing in Japan should upload their residence card. If your residence card is your only document, upload it to both Identification Document 1 (front) and Identification Document 1 (back).
Residence card 2 ※for foreign nationals residing in Japan	*Check the explanation on the screen to check which materials are valid and which file formats can be uploaded.

## Foreign Remittance Web Service New ID Registration

If you are using the Foreign Remittance Web Service for the first time, please enter the required information, upload images of your Identification Documents, and click 'Confirm'.

For an overview of the full process, please see here: [Foreign Remittance Flow](#)

### Branch Code

123  
3桁  
3 digit number

### Account Type

☐ 普通預金 (Ordinary Deposit)  
☐ 当座預金 (Current Deposit)

### Account Number

7654321  
7桁  
7 digit number \*If the number is less than 7 digits, please add a leading zero to make it 7 digits

Name (For corporations: company name, representative title, and name of representative)

東京 太郎

### Birthday / Date of Establishment

年 月 日  
YYYY MM DD

### ID for the Foreign Remittance Web Service

This will be your ID for the Foreign Remittance Web Service. Please create an ID that will be easy for you to remember when you login. If the same ID is already registered, you will not be able to register that ID.

6~70文字  
alphanumeric characters (Uppercase and lowercase letters are treated as different characters)

### Password for Foreign Remittance Web Service

6~70文字 大文字 小文字 数字  
☐ パスワードを表示する / Display password / 顯示密碼

Please re-enter the password for confirmation

### Identification Documents 1 (front)

ファイルが選択されていません  
ファイルを選択

Identification Documents: Driver's License (both sides), Driving Record Certificate (both sides), My Number Card (front side), other government issued photo ID documents. For other valid identification documents, please see [here](#).  
※ For corporate customers: please upload a certified copy of your corporate registration (Certificate of All Historical Matters). Please click "Select File" to upload the file.  
File format: JPEG, PNG, GIF

### Identification Documents 1 (back) optional

ファイルが選択されていません  
ファイルを選択

### Identification Documents 2 (front) optional

ファイルが選択されていません  
ファイルを選択

### Identification Documents 2 (back) optional

ファイルが選択されていません  
ファイルを選択

### Residence card ※for foreign nationals residing in Japan optional

ファイルが選択されていません  
ファイルを選択

Please click "ファイルを選択" to upload the file.  
File format: JPEG, PNG, GIF

### Residence card ※for foreign nationals residing in Japan optional

ファイルが選択されていません  
ファイルを選択

Please click "ファイルを選択" to upload the file.  
File format: JPEG, PNG, GIF

Confirm

- 8 Confirm that the entered information is correct and click the "Submit" button.

- 9 The registration completion screen will be displayed, and the following email will be sent to the email address you entered.

Sender

Tokyo Star Bank Foreign Remittance Web Service

Subject

Notice of receipt of new ID application

Note that even if you receive the email, your ID has not yet been issued. A review and interview are required to issue a new ID, so we will inform you by email at a later date.

**外国送金Web受付サービス 新規ID登録**  
**Foreign Remittance Web Service New ID Registration**  
**海外匯款網路申請服務 註冊新ID**

ご登録いただきありがとうございます。お申込み完了のメールはご登録のメールアドレス宛に届きますのでご確認ください。

Thank you for registering. Please check your registered email address for the application completion email.

感謝您的註冊。申請完成的確認郵件將發送至您所註冊的電子郵箱，請查收確認。

- 10 Close the browser with the ✕ button in the upper right corner of the screen to finish.

