

REQUIRED DOCUMENTS OF FOREIGNERS OPENING AN ACCOUNT

Dear Customers:

The Tokyo Star Bank, Limited (“us”, “we”, or “our”) verifies each foreign applicant’s identity through his or her residence card or special permanent resident certificate.

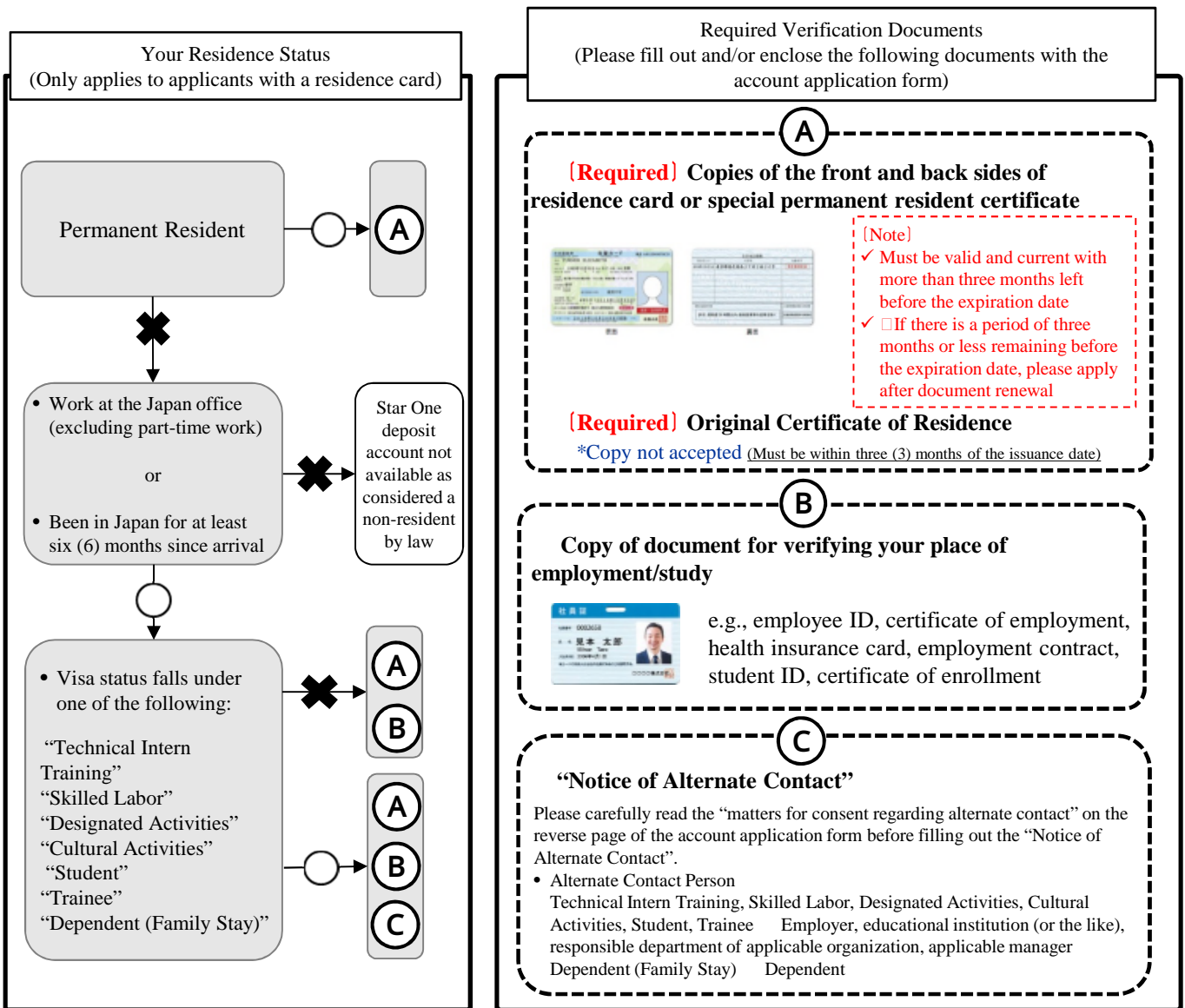
Thus, when applying for an account by post, we ask that you submit a copy of the residence card or special permanent resident certificate, in addition to copies of verification documents according to your residence status, as described below. We apologize for any inconveniences and thank you in advance for your understanding and cooperation in this regard.

Following the opening of your account, please notify us when there is a change to your residence status or when you are returning to your home country due to expiration or termination of your period of stay, and present a renewed residence card or close unnecessary accounts, as applicable.

Please note that there may be cases where we may not be able to accommodate your requests.

1. Required Verification Documents in Opening an Account

Verification documents must be valid and current, and those without an expiration date must be within three (3) months of the issuance date. (Your residence card must have more than three (3) months left before its expiration date.)



2 . Inquiries

Tokyo Star Bank 0120-82-1189 (9:00-21:00 on weekdays; 9:00-17:00 on weekends and bank holidays)

Tokyo Star Bank Dedicated Desk for Foreigners (Chinese/English speakers available) 0120-16-3838 (toll free)
(9:00-17:00 on weekdays)